



October 1, 2024

Dear Valued Customer

I am sure you are aware that the International Longshoremen's Association (ILA) Dockworker's Strike is now in effect at ports along the entire East Coast and the Southwest.

The strike has shut down all 40 ports along the East Coast and Southwest of the United States, all the way from Maine to Texas. As a result, no cargo will be able to move in or out of any of the affected ports until further notice

Clearly, this will have a devastating effect on lead times and deliveries. This includes product that is already in port that cannot be delivered as well as product that is already on the water.

Depending on the extent of the strike, we are considering re-routing new shipments to the West Coast Ports, but due to the strike, the West Coast Ports will be experiencing long delays. We are also considering air shipments (which are very costly) in coordination with our customers on an order-by-order basis.

Finally, we will offer In-Stock alternatives, where possible.

We will certainly keep you posted regarding any further developments

Let's all hope the strike is short-lived and we can all move forward with normal deliveries/lead times.

Thank you for your understanding.

In the interim, if you have any questions, or if we can be of any assistance, please contact our Customer Service Department.

All the best.

Sincerely yours,

A handwritten signature in black ink that reads "Mark Teppel". The signature is written in a cursive, slightly slanted style.

Mark Teppel  
Principal